



## CPNI Certificate of Compliance

This is to certify that Telecarrier Services Inc., d.b.a. eLEC Communications, Corp. complies with the FCC's Customer Proprietary Network Information (CPNI) rules. (FCC 47 64.2009)

/s/ Paul H. Riss  
Signed

CEO  
Title

Paul H. Riss  
2006  
Print Name

January 6,  
Dated

Telecarrier Services Inc., d.b.a. eLEC Communications (TSI) does not release nor sell any Customer Proprietary Network Information (CPNI) to any third parties unless required to do so by court order.

TSI receives CPNI for the sole purposes of provisioning telephone lines and billing customers at their request. This information is obtained via recorded third party verifications uploaded to our online billing/provisioning system (Cordia Communications Corp.) and, at the customer's request, from the customer's previous telecommunications carrier. On occasion, TSI accepts written requests for service. Written requests are locked in a secure area with access limited to employees at the management level. The information contained in these written and verbal requests is limited to customer's name, address, telephone number, and previous carrier. No personal credit information is obtained or stored.

Persons calling TSI's Customer Service department must verify account specific information before a customer service representative will assist or disclose account information. Customers have the option of password protecting their accounts.

TSI employees are given different levels of security clearance depending on the information necessary to do their jobs. Employees of TSI are given training and instruction as to the confidentiality of CPNI. TSI management has the ability to monitor and track all information accessed by employees in TSI's billing/provisioning system. Employees of TSI are aware the disclosure of CPNI to third parties is grounds for termination.

TSI places orders for telephone service for our customers through the ILEC (Verizon) and has a signed Non Disclosure Agreement (NDA) with them. TSI has a signed NDA with our billing/provisioning system company (Cordia Communications.)

TSI does not provide CPNI to any third party sales agents or telemarketing firms. No third party has access to TSI's CPNI for any purpose.